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Bib Data Sheet

|   |  |                           |  |                                   |                            |
|---|--|---------------------------|--|-----------------------------------|----------------------------|
| SERIAL NUMBER<br>09/702,524   | FILING DATE<br>10/31/2000<br><br>RULE  | CLASS<br>345              | GROUP ART UNIT<br>2173   | ATTORNEY<br>DOCKET NO.<br>5160-04 |                            |
| <b>APPLICANTS</b><br>Robert A. Yennaco, Woburn, MA;   |  |                           |  |                                   |                            |
| <b>** CONTINUING DATA *****</b><br>NONE CT  |  |                           |  |                                   |                            |
| <b>** FOREIGN APPLICATIONS *****</b><br>NONE CT   |  |                           |  |                                   |                            |
| <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b><br><b>** 01/13/2001</b>                                      |  |                           |  |                                   |                            |
| Foreign Priority claimed<br>35 USC 119 (a-d) conditions<br>met<br>Verified and<br>Acknowledged                  | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no<br><input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance<br>Examiner's Signature Initials | STATE OR<br>COUNTRY<br>MA | SHEETS<br>DRAWING<br>10  | TOTAL<br>CLAIMS<br>20             | INDEPENDENT<br>CLAIMS<br>5 |
| <b>ADDRESS</b><br>McCormick Paulding & Huber<br>CityPlace II<br>185 Asylum Street<br>Hartford, CT<br>06103-4102 |  |                           |  |                                   |                            |
| <b>TITLE</b><br>Method and apparatus for providing computer-based help  |  |                           |  |                                   |                            |
| FILING FEE<br><br>RECEIVED<br>1374  | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following:  |                           | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of<br>time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |                                   |                            |